

## THURSDAY 29<sup>TH</sup> NOVEMBER - AFTERNOON

## PORT AND TERMINAL MANAGEMENT

Time allowed – three hours

Answer any FIVE questions – all questions carry equal marks
Please read the questions carefully before answering

- 1. Using a port(s) of your choice, discuss two examples of port competition.
- 2. Discuss the global biomass business and the demand this has created for shipping and port services. Using a port of your choice discuss the opportunities that this business has created.
- 3. You are the marketing manager for a port which operates a dedicated steel terminal. A potential client has requested that you provide a proposal for handling the call and discharge of a weekly shipment of 5,000 tonne of steel beams. The client requires costs for discharge, storage and delivery to a local end receiver. Write a formal proposal offering core and added value opportunities.
- 4. Discuss the advantages and disadvantages of differing port ownership models. Use examples of your choice to support your answer.
- 5. You are the health and safety officer employed at a new offshore crude oil loading terminal. Discuss the main statutory and localised health and safety measures that you would implement in your position.
- 6. Discuss the opportunities created for ports due to the expansion in the global on and offshore wind farm developments.
- 7. You are the port manager for a port which has a dedicated cruise liner berth, with the capacity to handle one vessel at a time. Your company has suffered a major IT issue which has stopped all passenger and baggage check in for the vessel presently occupying the berth. Your most frequent client has a cruise vessel due to arrive at the port early tomorrow morning to embark passengers. Discuss your actions with regards to both vessels.
- 8. You are the berth manager at a container terminal. Discuss some of the specific management ratios you would use to assess performance.